

Simpler, better & easier.

At CommBank we bring you simpler processes, flexible policies and provide you with more transparency than ever before, so together we can support more customers achieve their home ownership goals.

Why should you become accredited with CommBank?



We've simplified our accreditation criteria

We've removed the experience requirement, but still remain committed to ensuring we work with qualified, accredited brokers. To be considered for accreditation we require brokers to have these three things:

1. Hold a minimum of a Diploma of Finance and Mortgage Broking Management or other relevant degrees or diploma;
2. A current member of either the MFAA or FBAAI; and
3. An employee, credit representative or director of a CommBank Approved to Recruit ACL.



6 month On-Boarding Relationship Manager support

You will have access to 1 on 1 support from your specialised On-Boarding Relationship Manager to set you up for success while you are newly-accredited with CommBank.



Transparent pricing

We've enhanced and simplified our pricing and offer a broad and flexible credit policy to support more Australians on their home buying journey.



CommBank's Broker Training Hub unlimited access

Our accredited brokers and their support office staff have support and guidance every step of the way with access to our 24/7 training hub (interactive training workshops, recorded workshops, on-demand, self-paced training modules) facilitated and designed by our two dedicated National Broker Training Managers.



CommBank's new approach for customers considering external refinance

We've adopted a new approach for customers considering refinancing to another lender. Incorporating your feedback, we want to help you and your customers make an informed decision, with more clarity earlier in the process. If a customer chooses to proceed to refinance after a review of their CommBank relationship, our team will help you (or them) initiate the process and will not contact the customer again after this decision has been made.

What are you waiting for?

[Become accredited today](#)

How CommBank supports you every step of the way.



Making it easier to do business with us

- Faster time to 'yes' with credit assessment - [view our service updates](#)
- We have case ownership throughout the end-to-end home buying journey (credit decisioning, certifications, doc prep)
- [DigitalSign](#) for an enhanced end-to-end digital process with digital signature capability
- [CommVal](#) can deliver an immediate upfront valuation decision
- [Serviceability Calculator](#) with in-built business rules, policies and guidance text



Delivering exceptional customer experiences

- Improved policies to make it simpler for self-employed customers
- Home Guarantee Schemes make buying a home more accessible to more customers
- [Home Loan Compassionate Care](#) delivers complimentary protection for up to 12 months for eligible Owner Occupied customers when it's needed most
- [Australia's #1 banking app](#)* tracks, budgets and predicts giving customers an app-vantage

Contact us to discuss a range of support options available to you.

commbroker.com.au

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[CommBank Broker Training Hub](#)

Things You Should Know

*The Forester Digital Experience Review™, Australian Mobile Banking Apps, Q3 2021. Forester Research does not endorse any company included in any Digital Experience Review™ report.

Home Loan Compassionate Care is underwritten by a group policy held by us with the insurer, AIA Australia Limited ABN 79 004 670 951 AFSL 230494 (AIA Australia). AIA Australia is not part of the Commonwealth Bank of Australia (CBA) Group of companies.

For more information, download the [Home Loan Compassionate Care Information Booklet](#).
This information is of general nature only. It does not take into account your objectives, financial situation or needs. You should consider seeking financial advice before making any decision about your insurance or financial needs. Commonwealth Bank of Australia ABN 48 122 123 124 Australian credit licence 226945.