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Yellow Brick Road Group Appoints David Flynn as Chief Risk & Compliance Officer

Seasoned financial services executive joins YBR Group as it sharpens focus on compliance excellence and delivering better outcomes for Australian borrowers

Sydney, Australia – Yellow Brick Road Group today announced the appointment of David Flynn as Chief Risk & Compliance Officer (CRO/CCO), effective immediately.

The appointment signals the Group’s firm commitment to lifting its compliance standards and strengthening the protections and outcomes available to Australian borrowers.

Flynn is a senior financial services executive with more than two decades of experience leading risk, compliance and governance functions across some of Australia’s largest and most complex financial institutions. He joins YBR Group from Insignia Financial, where he served as interim Chief Risk Officer and subsequently as General Manager of Compliance, with responsibility for enterprise risk and compliance frameworks across a group of APRA-regulated entities, advice AFSLs and Managed Investment Schemes.

Prior to that, Flynn held the role of General Manager Advice Standards and Governance, where he was responsible for designing and embedding the governance frameworks and professional standards used to protect clients and ensure quality financial advice delivery across multiple Australian Financial Services Licensees. His earlier career included senior leadership roles at BT Financial Group, ANZ, ING Australia, Rubik Financial and van Eyk, giving him deep, hands-on understanding of the regulatory environment in which businesses like YBR operate.

Executive Chairman Mark Bouris said the appointment was a deliberate step in YBR Group’s strategy to raise the bar on compliance and customer outcomes.

“At Yellow Brick Road, we’ve always believed that Australians deserve better when it comes to home lending – better advice, better service, and better outcomes. Achieving that means holding ourselves to the highest standards of compliance and governance, not just because regulators expect it, but because our borrowers deserve it. David brings exactly the calibre of experience and leadership we need to drive that agenda. He has spent his career building robust frameworks inside large, complex financial services businesses, and he knows what best practice looks like. We’re serious about lifting the compliance standards across our network, and David’s appointment is proof of that commitment.”

In his role as CRO/CCO, Flynn will lead YBR Group's enterprise risk and compliance function, with responsibility for developing and embedding frameworks that ensure the Group meets its regulatory obligations and, critically, that borrowers are consistently receiving the quality of service and advice they are entitled to. He will work closely with YBR's broker network to lift standards at every level of the business and will report directly to the Executive Chairman.

The appointment comes at a time of heightened regulatory scrutiny across the mortgage broking industry, with ASIC continuing to focus on conduct risk and the quality of customer outcomes. YBR Group has been proactive in responding to this environment, and Flynn's appointment is the latest step in a broader program of governance investment and uplift.

"Securing the right home loan is one of the most consequential financial decisions most Australians will ever make, and they deserve to know the people helping them are operating to the highest possible standards. What attracted me to Yellow Brick Road Group is the genuine ambition here to do things better – to build a compliance culture that isn't just about avoiding breaches, but about making sure every borrower interaction leads to a genuinely good outcome. That's the kind of work I want to be doing, and I'm looking forward to partnering with Mark and the broader team to make it happen."

Flynn's appointment reinforces YBR Group's position as a network that takes its responsibilities to borrowers seriously, and its ambition to set a new benchmark for compliance and customer outcomes in the Australian home lending market.

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About Yellow Brick Road

Yellow Brick Road is one of Australia's most recognised mortgage broking brands. With a national network of brokers and a mission to make home ownership more accessible, YBR provides expert mortgage guidance and access to a wide range of lenders. Founded by Executive Chairman Mark Bouris, YBR is committed to empowering Australians to achieve their property goals.